

Member CODE OF ETHICS

As a member I adhere to the following principles:

- I to provide products and services with competence, fairness, value, honesty and integrity;
- II to ensure that all products and services I provide are delivered as advertised, and that all claims made are genuine;
- III to ensure that standards of workmanship are provided as promised to the customer, in accordance with the appropriate industry practice for the class of work concerned, and in a manner which shall enhance the reputation of the industry;
- IV at all times to conduct my business in free and fair competition, and refrain from making any misleading or untrue statements about other members; and

V to avoid any action which might bring HIA and its members into disrepute.

Member HIA

Date



Housing Industry Association Ltd ABN 99 004 631 752